

Returns form

Reuse our packaging
if you can!



Thanks for shopping at Soul Flower! Fill out this form to return or exchange any of the items in your order. Returns & exchanges are processed within one week after we receive them. You will receive email notification when your return/exchange is complete. You are responsible for the cost of return shipping, but we'll ship out any exchanges for free!

Send all returns & exchanges to:

SOUL FLOWER
ATTENTION RETURNS
801 BOONE AVEN
GOLDEN VALLEY, MN 55427

We recommend that you purchase delivery confirmation for your return package. Soul Flower is not responsible for lost return packages.

Invoice # _____ Invoice date _____

Name _____ Address _____

Email address _____ Phone number _____

Items you're returning:

Product code	Color	Size	Description	Price	Reason*	Choose one:
						refund store credit exchange for
						refund store credit exchange for
						refund store credit exchange for
						refund store credit exchange for
						refund store credit exchange for

Items you want in exchange:

Product code	Color	Size	Description	Price

*Reason for return: 1 - Fit/sizing 2 - Not my style 3 - Damaged/defective 4 - Wrong item shipped 5 - Different than expected 6 - Other

Comments:

Returns

- return within **45 days** of invoice date
- items in unwashed & **unworn** condition
- no refunds for **SALE** items (store credit or exchange only)
- ◀ **refunds** go back on to your original payment method

We'll help!

If you are returning or exchanging an item because it is incorrect or damaged, contact customer service at **yourbuds@soulflower.com** and we will assist you in processing your request.

Exchanges

- exchange within **45 days** of invoice date
- items in unwashed & **unworn** condition
- no refunds for **SALE** items (store credit or exchange only)
- if your exchanges cost more than your returns, we'll **bill** your original card unless you specify a different payment method