

Returns & Exchanges

- All items must be unwashed, unworn, and sent along with this form within 45 days of the invoice date.
- Items marked "FINAL SALE" are not eligible for returns, exchanges, or refunds.
- If items arrived incorrect or damaged, contact yourbuds@soulflower.com for assistance first.

Special COVID-19 Policies:

- Expect delays: All packages we receive will enter a 7-day quarantine period before we open them. Most requests are taking up to 2 weeks to process.

1 Customer Info



Invoice # _____ Invoice date _____

Name _____

Email _____

Phone # _____

Notes/Comments:

2 Items you're returning

Select one:

Product Code	Color	Size	Product Name	Price	Reason*	Exchange (fill out section 3)	Refund my original payment method	Refund me via Store Credit
						<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
						<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
						<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Reason for Return:

1 – Fit/sizing

2 – Not my style

3 – Damaged/defective

4 – Wrong item shipped

5 – Different than expected

6 – Other

3 Items you want in exchange

We'll cover the cost of shipping your new exchanged goods!

Product Code	Color	Size	Product Name	Price

If we are unable to fulfill your exchange request because the item you want is out of stock, you'll get a refund instead.

If your exchanges cost more than your returns, we'll bill your original payment method unless you specify otherwise below:

Bill my original payment method

Please call me for a different payment method

Send me a PayPal request for the amount I owe

Paypal email: _____

We'll email you after we process your return. Thank you for your patience!

4 Mail it back

You are responsible for the cost of return shipping to Soul Flower for returns and exchanges.

How would you like to ship it?

Select one:

I'll use the enclosed prepaid return label

Soul Flower will deduct \$6.95 from your return/exchange credit.

I'll buy my own postage (at USPS, UPS, etc)

We recommend that you purchase delivery confirmation for your return package. Soul Flower is not responsible for lost return packages.

Send to:

Soul Flower, Attn: Returns

801 Boone Ave N

Golden Valley, MN 55427